



## **Parent and Carer code of conduct**

### **All Saints Bedworth C of E Academy**

#### **1. Why we have this Code**

At All Saints, we really value working closely with parents and carers. We all want the same thing – for your child to be happy, safe, and learning well.

To help make that happen, we aim to:

- Build strong partnerships with you to support your child's learning and development
- Make school a welcoming, safe and respectful place for everyone – children, families, staff and visitors
- Be good role models for our children by showing kindness, respect and understanding in how we treat each other
- Celebrate and live out our school's Christian values, and play a positive role in our local community

This Code of Conduct sets out what we expect from all parents, carers and visitors. It's here to help us work together, avoid misunderstandings, and keep school a positive place for everyone.

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#### **2. What we expect from all parents and carers**

We ask all parents, carers and visitors to:

- Support the school's values, vision and aims
  - Work together with staff to do what's best for your child and the wider school community
  - Speak and behave respectfully towards all staff, pupils, other parents and visitors – children notice how adults behave
  - Try to resolve problems calmly and politely – we are always here to help
  - Support your child to behave well and make good choices, especially when on or near school grounds
  - Speak to the right member of staff if something is worrying you – we want to sort things out quickly and in the right way
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#### **3. Behaviour we won't accept**

We understand that issues can arise and emotions sometimes run high. However, we will not tolerate any behaviour that upsets or threatens the safety and wellbeing of others.

This includes:

- Disrupting school events or activities
  - Shouting, swearing or using rude or aggressive language
  - Losing your temper or speaking in a threatening way to staff, pupils or other parents
  - Sending angry, abusive or threatening messages (including texts, emails, or on social media)
  - Posting unkind or damaging comments about the school, staff, other parents or children on social media
  - Physically punishing your child on school grounds
  - Being aggressive in any way – in person, online or in writing – to a child or adult
  - Telling off or trying to discipline someone else's child – instead, please speak to a member of staff
  - Smoking, vaping or drinking alcohol on school property
  - Bringing drugs or alcohol onto school grounds
  - Bringing dogs or other animals onto the site (unless they are assistance dogs)
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#### **4. Social Media and Online Behaviour**

Social media can be a great way to stay connected, but it's not the right place to raise concerns or make complaints about the school or anyone in our school community.

If something is bothering you, please come and talk to us directly. We'll always do our best to help.

Please don't:

- Post negative or hurtful comments about the school, staff, children or other parents
- Use social media to spread rumours, complaints or personal attacks
- Use any platform to bully or target another member of the school community

If this happens:

- We may report the post or comment to the social media site and ask for it to be removed
- We may take it further and involve legal advice or other authorities, depending on how serious the situation is

Cyberbullying of any kind – whether by a parent or a child – will be treated as a serious matter.

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#### **5. What happens if this code is broken**

If we believe this code has been broken, we will:

- Talk with you calmly to understand what's happened
- Take appropriate action, depending on what the situation is

This could include:

- Sending a formal warning letter
- Inviting you in for a meeting with a senior member of staff
- In serious cases, contacting the police or other authorities
- Seeking legal advice (especially if false, damaging or threatening statements have been made)
- Banning someone from the school site

These decisions are never taken lightly. The Headteacher will always speak with the Chair of Governors and the Trust before any ban from the school site is put in place.

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#### **Let's keep working together**

We're proud of the strong partnerships we have with our families. By following this code, we can all play our part in making sure All Saints is a safe, happy and respectful place where children thrive.

Thank you for your support.